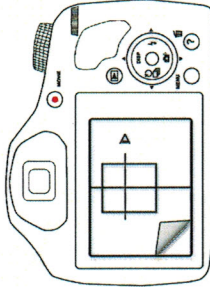


## Start Here!

### Preparing the Camera

1. Remove the camera from the shipping box.
2. Make sure your camera LCD screen is clean. Apply the photo template sticker to the camera. Select the one that aligns with your camera's LCD screen.

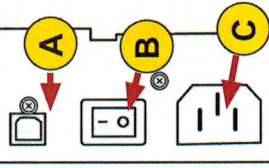


Working from the center of the sticker, slowly press outwards to push out any wrinkles or bubbles. Go slowly to minimize air bubbles.

3. The camera batteries must be charged prior to use. Use the supplied battery charger and allow at least two (2) hours to fully charge the batteries before proceeding.
4. Connect the camera strap and the lens lanyard to the camera.



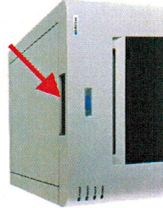
### Setting up the Printer



1. Remove your new printer from the shipping box.
2. Remove any packaging material from the outside of the printer.
3. Place the printer on the work surface.

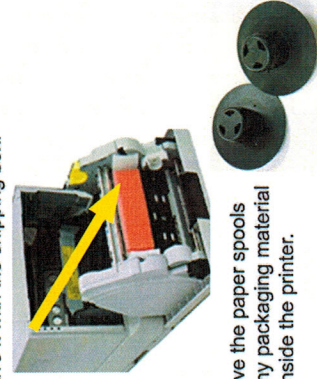
4. Plug the power cord into the back of the printer (C). Do not plug the power cord into the wall until later.

5. Plug the USB cable into the back of the printer (A).



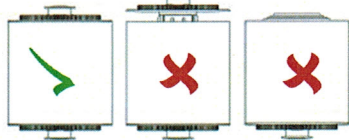
6. Press the release lever on the top, front of the printer to open the printer media compartment door.

7. Remove the print head protection foam block and save it with the shipping box.



8. Remove the paper spools and any packaging material from inside the printer.

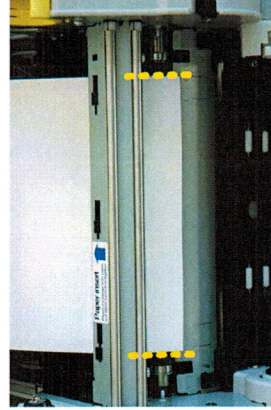
9. Load your printer paper roll onto the paper spools. Make sure that there are no gaps between the edge of the paper roll and the spools.



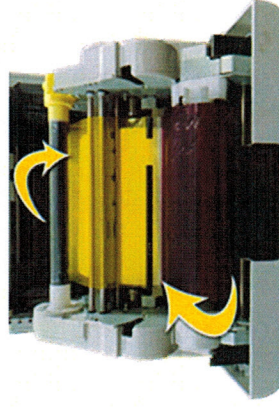
10. Plug the printer power cord into the wall outlet. Power the printer ON (B).

11. Place the paper into the printer so that the leading edge of the paper feeds over the top of the roll and into the paper feed path. Remove the PULL tab from the paper roll.

12. Feed the paper roll leading edge into the feed path. Align the paper edges with the PC lines on the printer. Feed the paper under the black guide roller. Continue to feed the paper until the printer beeps. This means that the paper is in the correct position.



13. Set the ribbon supply side (two white ends) in the lower, or front, brackets. Set the take-up side (one white and one yellow end) in the upper, or back, brackets. Insert the left side of the ribbon spool into place first, then snap the right side of the spool into place. Wind the take-up spool to remove any slack in the ribbon. The supply spool feeds over the top while the take-up spool feed underneath.



14. Close the printer media door. The printer will initialize, and 5 blank sheets of paper are ejected.

15. If the paper scrap box is not already installed, place the scrap box on the front of the printer.

16. Place the print catch tray on the front of the printer.

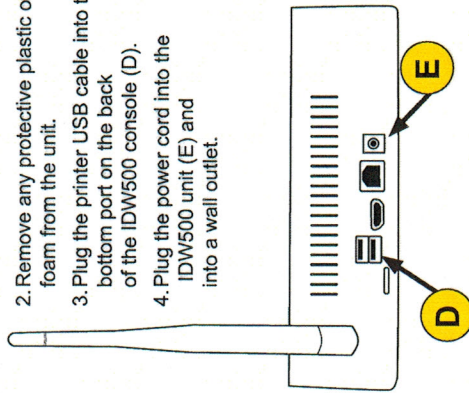
### Need to order more supplies?

Please contact your sales representative. When speaking with your sales representative, please be sure to specify you need media specifically for the IDW500 system.

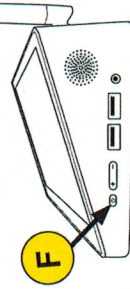
### Setting Up IDW500 Console

1. Unpack the IDW500 console from the shipping box.

2. Remove any protective plastic or foam from the unit.
3. Plug the printer USB cable into the bottom port on the back of the IDW500 console (D).
4. Plug the power cord into the IDW500 unit (E) and into a wall outlet.

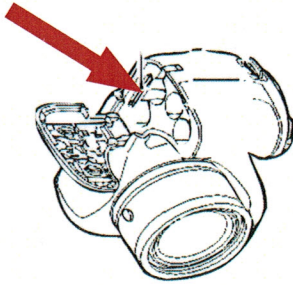


5. Press the power button (F) on the right side of the console to power ON your system. You may need to hold the power button down for a few seconds.
6. Once the system is running, a test page is printed.



### Setting Up the Camera

1. Install the fully charged batteries in the camera.



2. Locate the SD card that came with the kit. Install the card in the camera.

3. Power the camera ON.

4. Once the setup menu appears, follow the prompts on the camera to set up the time and date information.

5. Press MENU and set file size to 5 megapixels.

6. Press the PLAYBACK button to exit the setup menu.
7. You are now ready to take ID photos!

### Need to order more supplies?

Please contact your sales representative. When speaking with your sales representative, please be sure to specify you need media specifically for the IDW500 system.

### Technical Support

Phone  
1-855-367-7604

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dnpsupport@dnp.immcomm.com

Address  
DNP Imagingcomm America Corporation  
4524 Enterprise Drive NW  
Concord, NC 28027

All returns require a Return Authorization Number for proper handling. Contact our Support for further details.

See your quick reference card for instructions on staging the photo and how to properly print photos.

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